

PRIVACY POLICY

At AllWater Technologies Limited ("We") are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

By visiting <http://www.allwatertreatment.co.uk> you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is AllWater Technologies Limited, Unit S2 Mendip Business Park, Rooksbridge, Somerset, BS26 2UG, United Kingdom.

Information we may collect from you

We may collect and process the following data about you:

Information you provide

You may give us information about yourself by filling in forms on our site, <http://www.allwatertreatment.co.uk> (our site) or by corresponding with us by phone, e-mail or otherwise.

The information you give us may include:-

- Contact Information such as your name, address, phone number or email address.
- Remuneration information, when you provide a service to us in your capacity as a supplier or sub-contractor.
- Employment, education and other background information when you inquire about employment with us.
- Payment information (such as banking information, payment card number, expiration date, delivery address, and billing address) when purchasing products or services.
- Product or service interest, (eg. when you complete our Online Contact Form or submit other information)

Information we may collect

Information about your visit to our website, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page

interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page

How we use your information

Personal data is processed on the basis of Article 6.1 [(a) consent,] [(b) (necessary for performance of a contract,)] [(c) (necessary for compliance with a legal obligation)], [(f) (necessary to protect the legitimate interests of the company)] of the General Ordinance on Data Protection.

[To the extent that data is processed on the basis of Article 6.1 a) (consent), the customer always has the right to withdraw their consent.]

In essence, we use information held about you in the following ways:-

Information you give to us.

We will use this information:-

- to carry out our obligations arising from any contracts entered into between us and to provide you with the information, products and services that you request from us.
- to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about.
- to provide you with information about goods or services we feel may interest you, or to request feedback from you on the goods and services we have provided.

You may unsubscribe from our contact list at any time by replying to a promotional e-mail with the word "unsubscribe" in the subject line, by e-mailing us at enquiries@allwatertech.co.uk or telephoning us on +44 11934 751333 between 9.00 a.m. and 5.00 p.m. Monday to Friday (except on public holidays).

- to notify you about changes to our services.
- to ensure that content from our site is presented in the most effective manner for you and for your computer.

Information we collect about you.

We will use this information:

- to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes.
- to improve our site to ensure that content is presented in the most effective manner for you and for your computer.
- to allow you to participate in interactive features of our service, when you choose to do so.
- as part of our efforts to keep our site safe and secure.

- to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you.
- to make suggestions and recommendations to you and other users of our site about goods or services that may interest you or them.

Disclosure of your information

We may share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you.
- Analytics and search engine providers that assist us in the improvement and optimisation of our site.
- Credit reference agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you.

We may disclose your personal information to third parties:-

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If AllWater Technologies Limited or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or to protect the rights, property, or safety of AllWater Technologies Limited, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Security and Retention of your data

We will take all steps reasonably possible & necessary to ensure that your data is treated securely and in accordance with this privacy policy.

We employ security measures to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage.

All information you provide to us is stored on our secure servers.

Any payment transactions will be encrypted using SSL technology.

Any hardcopy documentation is securely stored in locked filing cabinets when not in physical use for the purposes described above.

Where we have given you a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure.

Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk.

AllWater Technologies Limited will retain and use information about you to enable us to run the business and manage our relationship with you effectively, lawfully and appropriately.

We will retain your personal information for as long as the law requires.

Your rights

You have the right to ask us not to process your personal data for marketing purposes.

We will usually inform you (before collecting your data) if we intend to use your data for such purposes.

You can exercise your right to prevent such processing by replying to a promotional e-mail with the word "unsubscribe" in the subject line, by e-mailing us at enquiries@allwatertech.co.uk or telephoning us on 01934 751333 between 9.00 a.m. and 5.00 p.m. Monday to Friday (except on public holidays);

You can also exercise the right at any time by contacting the Operations Director at:

AllWater Technologies Limited
Unit S2 Mendip Business Park
Rooksbridge
Somerset
BS26 2UG
United Kingdom

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates.

If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies.

Please check these policies before you submit any personal data to these websites.

Access to information

You are entitled to see the information held about you and you may ask us to make necessary changes to ensure that it is accurate and kept up to date.

If you wish to do this, please contact us by e-mailing us at enquiries@allwatertech.co.uk or telephoning us on 01934 751333 between 9.00 a.m. and 5.00 p.m. Monday to Friday (except on public holidays);

You have a number of rights with regard to your personal data in accordance with the Act:

- You have the right to request from us access to and rectification or erasures of your personal data;
- The right to restrict processing or object to processing;
- In certain circumstances the right to refuse data portability.
- You have the right to ask us not to process your personal data for marketing purposes.
- You have the right (in certain circumstances) to withdraw consent at any time which will not affect the lawfulness of the processing before your consent was given.

Furthermore, you have the right to receive a copy of your personal data (in a structured, customary and machine-readable form) and to have your personal data forwarded to another company.

You can also exercise the right at any time by contacting the Operations Director by way of written request at:

AllWater Technologies Limited
Unit S2 Mendip Business Park
Rooksbridge
Somerset
BS26 2UG
United Kingdom

[Changes to our privacy policy](#)

Any changes we may make to our privacy policy in the future will be posted on our website (www.allwatertreatment.co.uk) and, where appropriate, notified to you by e-mail.

Please check back frequently to see any updates or changes to our privacy policy.

[Contact](#)

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed in writing to the

Operations Director,

AllWater Technologies Limited
Unit S2 Mendip Business Park
Rooksbridge
Somerset
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